

VICTORIAN GOVERNMENT
HEALTH INFORMATION
TELEPHONE INFORMATION LINE



The Telephone Information Line has recorded information about:

- Involuntary patients and involuntary treatment orders
- Community Treatment orders
- Electroconvulsive Therapy
- The Mental Health Review Board

You can listen to the information by calling:

English	9679 9838	Arabic	9679 9825
Cambodian	9679 9826	Cantonese	9679 9827
Croatian	9679 9828	Greek	9679 9829
Italian	9679 9830	Macedonian	9679 9831
Mandarin	9679 9837	Serbian	9679 9834
Somali	9679 9832	Spanish	9679 9833
Turkish	9679 9835	Vietnamese	9679 9836

These telephone lines are open 24hours a day, seven days per week.

Patient rights booklets: *About your rights*

The *Mental Health Act 1986* requires that every person must receive a written statement of their rights under the Act when they become a patient. The Act also requires that every patient for whom electroconvulsive therapy, major non-psychiatric treatment or psychosurgery is proposed must also be given a statement of rights. These statements are provided in booklets that include a list of organisations that can help with more information, assistance, advocacy or complaints. The booklets include sections on the Mental Health Review Board and community treatment when relevant.

These booklets can be viewed in English and other languages and downloaded by going to

<http://www.health.vic.gov.au/mentalhealth/patientrights/index.htm>